

Structured Problem Solving (8D)

Course Description

This course helps participants to develop the skills and good practices which are appropriate for solving even simple problems, as well as those problems which are more challenging.

Duration/Delivery Mode

Typically 2 days.

Target Audience

Multi-disciplinary: All personnel who lead, or are involved with, problem-solving and continual improvement activities.



Benefits

Structured Problem Solving (8D)

- Enables personnel to become more effective at problem solving.
- Helps to establish a formal process for solving and managing problems.



Related Courses

Automotive Quality Management

- Quality System ISO/TS 16949
- Quality System Audit for ISO/TS 16949

Core Tools & Techniques

- Statistical Process Control (SPC)



Course Details Summary

Course Details Summary

- Understanding the problem
- Containment activities
- Describing the problem
- Team roles and skills
- Root cause analysis
- Corrective action
- Lessons learned
- Tools and techniques for problem solving
- Use of Minitab® software (Please see Minitab® page at www.icanthus.co.uk)

To request a detailed course agenda, or to discuss your requirements with a training advisor, please contact us via the web page link (or by using the contact details shown below). If required, we shall be pleased to visit you for an initial discussion.



Tel.: 0121-702 1413

©Icanthus Limited, Centre Court, 1301 Stratford Road, Hall Green, Birmingham, B28 9HH
 Tel: 0121-702 1413, Fax: 0121-702 1405, E-mail: sales@icanthus.co.uk, Web: www.icanthus.co.uk